



**FIND THE
HAPPY IN
PROCESS
AUTOMATION**

TRANSACT

services for healthcare

Capture, Business Process Engine, and Online Workflow for Healthcare

- EOB LOCKBOX SERVICES
- PATIENT MEDICAL RECORDS
- MEDICAL CLAIMS PROCESSING
- ACCOUNTS PAYABLE SERVICES

CAPTURE

- PO Box receiving, mail room services
- Image and data capture
- Fast turnaround

WORKFLOW

- Online Document Center (ODC) for web-based workflow
- Business Process Engine (BPE), sophisticated engine uses your rules
- Exceptions processing
- Automated routing, archival, reports

EXPRESS

- No project effort required
- No IT involvement
- Easy starting point, add modules later
- Light capture, Key From Image (KFI)
- Push routing, archival, reports

WE ARE DIFFERENT, BETTER

- o Capture that really makes workflow work
- o Workflow that saves you money from day one
- o Express options for quick-start, minimal cost deployments
- o Meticulous passion for process
- o Exclusive application-specific capture
- o Capture designed to make workflow work
- o Economy of skill and scale
- o Over 80,000 transactions and 20 million keystrokes per day
- o Modular, flexible components
- o 99.5% SLA accuracy and same day turnaround
- o HIPAA privacy culture
- o Twice annual SAS-70, Type II Audits
- o SOX compliant
- o World-class technology...of course
- o No hardware, no software, no capital investment
- o Risk-free



Security, Privacy, Confidentiality
Scan One's Culture

In a culture of HIPAA, SAS 70 and SOX, Scan One has security and privacy provisions to protect your important documents and data.

Our attention to security and confidentiality is unparalleled and starts the moment your documents enter our chain of custody. We maintain a rigorous HIPAA environment and conduct numerous audits to monitor and protect this culture.

- o Mandatory HIPAA training
- o Formal document control program
- o Lockbox security
- o Enforcement and auditing of written policies
- o Limited physical access to facilities
- o Employee identification and tracking of access to paper
- o Employee background checks
- o Limited employee access to information and data
- o Highly secure data centers + redundant sites
- o Fully redundant data center sites across nation
- o SAS 70, Type II audits, every six months

SCAN ONE offers web-enabled solutions and capture services that automate paper-intensive healthcare transactions like EOBs, PMRs, HCFAs, UB92s, and financial back-office – accounts payable/receivables. Scanning, data capture, and automated workflows are delivered through the TransAct solution suite. Scan One's approach enables them to inexpensively perform objective production tasks, while customers manage subjective decision-based functions and retain control.

With a culture of privacy, a combination of people, processes, technology, and over twenty years of experience, Scan One has earned their customer's confidence in handling critical documents. Scan One eases the challenge of paper tasks, expedites vital decisions, and transforms healthcare business processes.