

**FIND THE  
HAPPY IN EOB  
PROCESSING**

**TRANSACT EOB**

*Really. It is quite simple...with Scan One. Automated remittance processing that applies EOB to the correct patient and balances the remittance.*

**EOB CAPTURE**

- PO Box receiving, mail room services
- Image and data capture
- Check deposits
- Posting of correct EOB amount to correct patient account
- Remittance advice balancing
- Interest and adjustments handling
- 835 output...of course
- Same day turnaround

**EOB WORKFLOW**

- Online Document Center (ODC) for web-based workflow
- Business Process Engine (BPE), sophisticated engine uses your rules
- Exceptions processing
- Non-EOB document processing
- Automated routing, archival, reports

**EOB EXPRESS**

- No project effort required
- No IT involvement
- Easy starting point, add modules later
- Light capture, Key From Image (KFI)
- Push routing, archival, reports

**WE ARE DIFFERENT, BETTER**

- o Capture that really makes workflow work
- o Workflow that saves you money from day one
- o Express options for quick-start, minimal cost deployments
- o Meticulous passion for process
- o Exclusive application-specific capture
- o Capture designed to make workflow work
- o Economy of skill and scale
- o Over 80,000 transactions and 20 million keystrokes per day
- o Modular, flexible components
- o 99.5% SLA accuracy and same day turnaround
- o HIPAA privacy culture
- o Twice annual SAS-70, Type II Audits
- o SOX compliant
- o World-class technology...of course
- o No hardware, no software, no capital investment
- o Risk-free

*SCAN ONE offers a valuable collection of innovative web-enabled solutions and capture services that automate paper-intensive healthcare and financial transactions. Scanning, data capture, and automated workflow services are delivered through the TransAct solution suite.*

*With a deeply integrated culture of privacy, a combination of people, processes, and technology, and over twenty years of experience, Scan One has earned their customer's trust and confidence in handling critical documents and data. Scan One eases the challenge of paper tasks, expedites vital decisions, and transforms business processes.*



**Security, Privacy, Confidentiality**  
*Scan One's Culture*

*In a culture of HIPAA, SAS 70 and SOX, Scan One has security and privacy provisions to protect your important documents and data.*

*Our attention to security and confidentiality is unparalleled and starts the moment your documents enter our chain of custody. We maintain a rigorous HIPAA environment and conduct numerous audits to monitor and protect this culture.*

- o Mandatory HIPAA training
- o Formal document control program
- o Lockbox security
- o Enforcement and auditing of written policies
- o Limited physical access to facilities
- o Employee identification and tracking of access to paper
- o Employee background checks
- o Limited employee access to information and data
- o Highly secure data centers + redundant sites
- o Fully redundant data center sites across nation
- o SAS 70, Type II audits, every six months