

success story

LARGE RESTAURANT CHAIN REALIZES UNPRECEDENTED RETURN ON INVESTMENT

THE COMPANY

The Client Company is one of the largest convenience-food restaurant chains in the nation, with over 3,300 locations, coast to coast, serving meals and beverages to over one million guests.

THE CHALLENGE

The Client Company faced many of the same accounts payable challenges as any large company with numerous locations and a high volume of suppliers. In its attempt to centralize and automate their AP function, The Client Company installed a well known AP workflow software product. This step proved to be a partial solution, since hand-keying and manual processing of exceptions remained.

THE SOLUTION

Scan One proposed integrating its product, TransAct AP, as the front-end, AP capture tool. Once TransAct AP was in place, The Client Company centralized all bills to a single post office box where paper invoices were carefully coded and received into workflow. The high capture quality provided by TransAct AP eliminated 90% of image related errors and exceptions.

Business Process Engine Makes Workflow Work

TransAct AP's unique feature, the Business Process Engine (BPE), greatly improved efficiency by applying The Client Company's business rules before data was submitted to workflow. This made it possible to utilize automated features provided by the workflow software.

Ridding Duplicates From Your Vendor Master File

Also, TransAct AP helped eliminate numerous duplications in The Client Company's vendor master list caused by small inconsistencies in vendor names. For example: Joe's Beef Inc. (not real name) might be entered as Joe's Beef in Alaska and Joe's Beef Company in Florida. This slight discrepancy caused the workflow software to fail the data as an exception. TransAct AP's ability to assign aliases eliminated 80-90% of exceptions related to duplications, an unexpected bonus. Increased processing efficiencies allowed The Client Company to reassign a significant number of AP staff to other critical work.

The AP Department Manager had this to say: "We were amazed at how well our workflow process performed once TransAct AP was in place. I don't think I have ever seen a software solution provide such a positive return on investment."

AP Department Manager

“ Scan One's product, TransAct AP, has provided us total AP process visibility. Everyone who has access can view invoices on-line, which has allowed us to dramatically increase productivity and efficiency. ”

SCAN ONE AND TRANSACT AP

At Scan One, automated AP processing is the heart of our business. Our product, TransAct AP, allows you to eliminate paper, dramatically reduce errors and automate over 80% of pre-control work. We understand AP processing at the same level of skill and scale that ADP understands payroll. That translates to cutting edge technology, fiercely managed process and cost savings on multiple levels, without any capital investment on your part.

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Scan One | A CorVel Company

510 SW Third Avenue, Suite 310 | Portland OR 97204

T 503 242 4210 | F 503 242 4204 | 888 SCAN ONE

solutions@scan-one.com | www.scan-one.com