

success story

LARGE PHARMACEUTICAL COMPANY REALIZES SUBSTANTIAL ERROR REDUCTION

THE COMPANY

The Client Company is one of the largest health-care product companies in the world. Their research and development includes pharmaceuticals, vaccines, and consumer health. Annual revenue exceeds \$35 billion with more than 100,000 employees in over 100 countries worldwide.

THE CHALLENGE

The Client Company was using a well known accounts payable workflow product to process all payments tied to purchase orders. They discovered Scan One while searching for a front-end capture service to integrate with their workflow product.

THE SOLUTION

Scan One's product, TransAct AP, proved an excellent choice for front-end capture. The clarity and accuracy of images made the entire process go more smoothly.

Exceptions Handled Easily Online

The Client Company began to fully realize the true benefits of a paperless, automated AP process once Scan One's product, TransAct AP, was fully in place. Error codes generated by the workflow product were displayed electronically on TransAct AP's Online Document Center (ODC). This made it possible to instantly identify and correct problems via online portals.

Corrections Made Without Touching A Single Piece Of Paper

AP staff were able to handle issues online and before the invoice was introduced into workflow and without touching a single piece of paper.

Exceptions Eliminated, Saving Time And Money

Because only valid invoices were received into workflow, exceptions were virtually eliminated, resulting in unexpected savings in time and efficiency.

Workflow At Maximum Efficiency

The workflow product company immediately realized that Scan One's TransAct AP brought out the best in their product. The two companies have since teamed-up to provide automated AP solutions to other businesses with large volumes of AP transactions.

AP Automation Manager

“ We had as many as 25 associates managing our accounts payable process, and that was after we had implemented automated workflow software. Once Scan One's product, TransAct AP, was in place we were able to significantly reduce that number and simultaneously increase efficiency. ”

Project Manager

“ Scan One is much more than a data capture company. They are really in the business of truly automating AP by creating numerous workflow leveraging opportunities. It's all about facilitating process innovation. ”

SCAN ONE AND TRANSCACT AP

At Scan One, automated AP processing is the heart of our business. Our product, TransAct AP, allows you to eliminate paper, dramatically reduce errors and automate over 80% of pre-control work. We understand AP processing at the same level of skill and scale that ADP understands payroll. That translates to cutting edge technology, fiercely managed process and cost savings on multiple levels, without any capital investment on your part.

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