

success story

FORTUNE 50 COMPANY CHOOSES SCAN ONE FOR QUALITY AND SECURITY

THE COMPANY

The Client Company is one of the largest, recognizable Fortune 50 companies in the world, an undisputed leader in quality and innovation. Although The Client Company's business units have access to centralized financial services, they can opt out if they are dissatisfied with cost or quality. Consequently, its shared financial services division always strives to maintain superior quality and competitive pricing.

Currently, the shared financial service division provides support to hundreds of business units. In order to ensure stability, The Client Company utilizes multiple suppliers for the same function. Scan One was initially hired to provide services for one business unit. Another has since been added, and others are in the pipeline.

THE CHALLENGE

Originally, The Client Company was looking for a supplier to digitize its accounts payable back file for electronic storage and retrieval while accepting both large and small volume projects without charging a premium. Although cost per transaction was important, The Client Company required a vendor that shared its approach to quality, responsiveness, security, attention to detail. Scan One fit that bill perfectly.

THE SOLUTION

Scan One's Online Document Center (ODC) provided the perfect web-based storage and retrieval solution, allowing The Client Company's business units easy and unlimited on-line access to AP documents. Also, Scan One's service included security measures to prevent unauthorized access of documents between various divisions. The Client Company was particularly pleased with Scan One's flexibility and willingness to work on projects of all sizes without charging a premium.

Security Is Key

The Client Company was concerned about document security, so it hired a contractor to test Scan One's security process. Scan One passed with flying colors. Once the back file conversion was complete, The Client Company chose Scan One to process forward transactions.

Success Breeds Success

The Client Company has been so satisfied with Scan One's flexibility and attention to detail that it recently added another business unit to Scan One's contract and expects to add others in time.

SCAN ONE AND TRANSACT AP

At Scan One, automated AP processing is the heart of our business. Our product, TransAct AP, allows you to eliminate paper, dramatically reduce errors and automate over 80% of pre-control work. We understand AP processing at the same level of skill and scale that ADP understands payroll. That translates to cutting edge technology, fiercely managed process and cost savings on multiple levels, without any capital investment on your part.

AP Director

“ When we first made the decision to automate AP processing, the concept of data capture was new to us. We thought we would be hand-keying everything from originals. We were surprised to find that Scan One's exception management made it possible for much of the data to bypass human operators and proceed directly to workflow. ”

SCAN·ONE

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