

Making Paper Simple™

- NO SOFTWARE
- NO CAPITAL INVESTMENT
- NO RISK
- IMMEDIATE SAVINGS

CUSTOMER ACCESS PORTAL

COLLABORATE ON ISSUES, MANAGE DATA TRANSFERS, TRACK QUALITY MEASUREMENTS

Scan One's Customer Access Portal (CAP) is a Web-enabled tool to enhance two-way communications with customers. Currently, CAP has the following modules:

- o *Discussion* | Discussions regarding support issues
- o *Reference Data* | File upload and maintenance
- o *Reports* | Monitoring of Service Level Agreements

DISCUSSION

The Discussion module provides an executive-style overview of projects and milestones. This module is where management, staff and customers can:

- o Document questions and answers
- o View open and outstanding issues
- o Research decisions made throughout the project

REFERENCE

The Reference Data module facilitates the management of and uploading of reference data. This functionality allows you to:

- o Add aliases to Vendor Names, Business Unit Names, or User Names
- o Upload large alias files for updating multiple records
- o Download current Vendor Master, Business Unit Master, PO Master, User Master

REPORTS

Scan One products and services exceed industry standards for quality and accuracy. Reviews with our clients ensure constant refinement of our processes, procedures and results. Part of that review process includes publishing internal monitoring of Service Level Agreements (SLA) to the Customer Access Portal. As a customer you can access CAP and view:

- o In-process continuous monitoring and reporting
- o Utilization of the Business Process Engine to validate key data
- o End-of-process audit and reporting

SCAN·ONE

A CORVEL COMPANY

**CUSTOMER
ACCESS
PORTAL**

Company Name	Invoice Number	PO Number
ArCorp	4615677	6674
Dave's Helicopters	4681355	1127
Dave's Pizza	4578141	2001012
Reaco Corp	54862098	9875

HIGHLIGHTS

- Customer service access point
- Web-enabled for any computer or smartphone
- Discussion-board, easy to use interface
- Executive-style overview of projects
- View and add to ongoing discussions
- Track how decisions were made
- Keep current with deliverable dates
- Upload/maintain critical data files
- Verify history of past uploads
- View up to date SLA stats

SCAN ONE

Scan One offers a valuable collection of innovative web-enabled solutions and capture services that automate paper-intensive business transactions. Scanning, data capture, and automated workflow services are delivered through the TransAct solution suite. With a deeply integrated culture of privacy, a combination of people, processes, and technology, and over twenty years of experience, Scan One has earned their customer's trust and confidence in handling critical documents and data. Scan One eases the challenge of paper tasks, expedites vital decisions, and transforms business processes.

Scan One, A CorVel Company

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